

Total No. of Questions : 07] [SET-A] [Total No. of Printed Page : 02

FINAL EXAMINATION – JULY 2017  
MASTER OF BUSINESS ADMINISTRATION (MBA)  
Second Year - Fourth Semester  
(HR Group)

4MBA 6

Organizational Change and Intervention Strategies

Time : 3 Hours

Max Marks : 70

Min. Marks : 28

- 
- Note : (i) Attempt Any Four from section “A”  
(ii) Attempt Any Three from section “B”  
(iii) Section “C” is compulsory.
- 

SECTION – “A” (Any Four)

4 × 5 = 20

Q.1. Write a short note on:- (Any Four)

- (i) Organizational learning
- (ii) Power and politics
- (iii) Creativity and innovation
- (iv) Cross culture dynamics
- (v) Sensitivity training
- (vi) Management by objectives

SECTION – “B” (Any Three)

3 × 12 = 36

Q.2. Briefly mention the objectives of OD. Describe how and when T-Group method can be used as an OD Intervention, citing an example.

Q.3. Why appoint a change agent? What are the desirable and undesirable qualities and characteristics of a change agent?

Q.4. Why do people and organizations resist change? Describe few methods of managing resistance to change.

Q.5. Explain management Grid technique for solving organization conflicts?

Q.6. How is women empowerment encouraged in corporate world today? Explain your answer with reference to Indian corporate scenario giving examples.

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**SECTION – “C”**  
**(Compulsory Question)**

**14**

Q.7. Describe organization development in term of its characteristics, the Process and its inception as a valid tool for bringing about change within organizations.

-----X-----

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**14**

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