

Total No. of Questions : 07] [SET-A] [Total No. of Printed Page : 02

FINAL EXAMINATION – JULY 2017

MBA / PGDBM

First Year - Second Semester

Production & Operational Management

MBA/PGDBM

Time : 3 Hours

Max Marks : 70

Min. Marks : 28

- Note : (i) Attempt Any Four from section “A”
(ii) Attempt Any Three from section “B”
(iii) Section “C” is compulsory.

SECTION – “A” (Any Four)

4 × 5 = 20

- Q.1. Write short notes on:- (Any four)
- (i) MUDA
 - (ii) 5 – S Good Housekeeping
 - (iii) TQM & TPM
 - (iv) Lean Production and JIT
 - (v) Kaizen
 - (vi) Poka-Yoka

SECTION – “B” (Any Three)

3 × 12 = 36

- Q.2. Define Production, Planning & Control. Describe all its phases.
- Q.3. What is Capacity planning? Why it is required? What factors need to be considered while determine capacity needs of s firm?
- Q.4. Is there any difference between production and Manufacturing? Give a comment. How production management is differing from operation management?
- Q.5. “Two basic aspects of the function of plant maintenance are: Preventive and Corrective maintenance”. What are they? How do they differ from each other? What activities are considered under each of them?
- Q.6. What is KANBAN System? Explain two card KANBAN and single card KANBAN.

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SECTION – “B” (Any Three)

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SECTION – “C”
(Compulsory Question)

14

Q.7. Briefly explain the role of material handling in any manufacturing organization. Also write names of different types of materials handling equipment and industries they are used in.

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